

7 Basic Tools of Quality

Course description: 7 Basic Tools of Quality is designed to provide participants the means for making quality management decisions based on facts and to solve quality-related issues. After evaluating each of the tools, participants will be able to choose which one applies best to each situation.

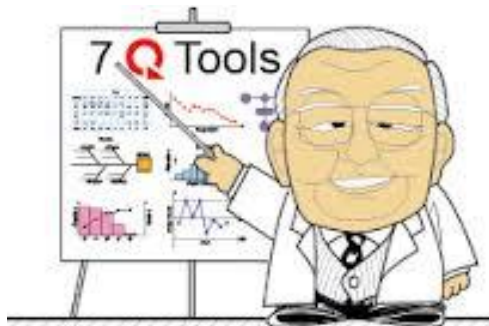
Dr. Ishikawa explains that 95% of a company's problems can be solved using these seven tools. These tools make statistical analysis less complicated for the average person.

Topics Include:

- Cause-Effect Diagram
- Control Charts
- Histograms
- Pareto Diagram
- Scatter Diagram
- Check Sheet/Data Collection Plan
- Process Mapping

Objectives:

- To understand how to use each tool and be able to apply the knowledge in different situations.
- To make decisions based on facts.
- To make statistical analysis using any of the 7 tools.



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